## Notation for Queueing Models (Kendall)

1

## A/B/n/p/k

- A refers to the arrival process.
  Assumption: IID interarrival times.
  Interarrival time distribution:
  - M = exponential (memoryless)
  - D = deterministic
  - G = general
- *B* refers to service times.
  Assumption: IID service times.
  Service time distribution:
  - M = exponential (memoryless)
  - D = deterministic
  - G = general
- *n* = nr of (parallel) servers
- *p* = nr of system places
  = nr of servers + waiting places

- k = size of customer population
- Default values (usually omitted):
  - $p = \infty, k = \infty$
- Examples:
  - M/M/1
  - M/D/1
  - M/G/1
  - G/G/1
  - M/M/*n*
  - M/M/n/n+m
  - $M/M/\infty$  (Poisson model)
  - M/M/n/n (Erlang model)
  - M/M/k/k (Binomial model)
  - M/M/n/n/k (Engset model, n < k)

IID = independently and identically distributed Notation for Queueing Models (Kendall)

## THE END