

UNIT 3 ► Getting Things Done

GOAL	EXAMPLE QUESTIONS	WHEN TO DO
Students try to find a person who is unhappy with the businesses they use for each of the services on the worksheet.	Have you ever had a problem with a dry cleaner? Have you ever been unhappy with a car repair service? What was the problem?	After Lesson 4 (Student's Book page 35)



WORKSHEET

Find someone who has had a negative experience with a . . .

Name

What happened?

dry cleaner.

framing service.

delivery service.

sign printer.

copy service.

car repair service.

hair salon / barber.

shoe repair service.