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UNIT 3 ► **Getting Things Done**

GOAL	EXAMPLE QUESTIONS	WHEN TO DO
Students try to find a person who is unhappy with the businesses they use for each of the services on the worksheet.	Have you ever had a problem with a dry cleaner? Have you ever been unhappy with a car repair service? What was the problem?	After Lesson 4 (Student's Book page 35)

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WORKSHEET

Find someone who has had a negative experience with a	Name	What happened?
dry cleaner.		
framing service.		
delivery service.		
sign printer.		
copy service.		
car repair service.		
hair salon / barber.		
shoe repair service.		

UNIT 3, Find Someone Who ...

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