

LESSON 2 GOAL Discuss how long a service will take

GRAMMAR The passive causative

The passive causative focuses on the object rather than the subject of the sentence. Use a form of have + an object and a past participle.

	object	past participle
We had	our picture	taken after the meeting. (We had someone take it.)
They plan to have	the offices	painted next week. (They'll have someone paint them.)
Can she have	her X-rays	sent this morning? (Can she have someone send them?)

Remember: In the passive voice, a by phrase is used when the information is important.

We had the office painted last week. It looks great. (no by phrase)
We're having the office painted by Royal Painting Services. They're the best!

You can also form the passive causative with get, with no change in meaning.
We got our picture taken.

GRAMMAR BOOSTER p. 131
• The passive causative: the by phrase

A FIND THE GRAMMAR Look at the Photo Story on page 27. Find and underline two examples of the passive causative with have.

- B GRAMMAR PRACTICE** Write statements and questions using the passive causative with have.
- I'd like to make an appointment to / my teeth / clean.
 - could I / these two sweaters / gift-wrap?
 - where can I / my car / wash / in this neighborhood?
 - I need to / my luggage / bring / to my room.
 - yesterday / he / his hair / cut / very short.
 - we need to / these photos / upload / a.s.a.p.

VOCABULARY Services

A Read and listen. Then listen again and repeat.



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B VOCABULARY / GRAMMAR PRACTICE Name other things you can get the services on page 30 for. Use the passive causative.

You can also get sweaters or pants dry-cleaned.

C Listen to activate vocabulary and grammar. Listen to the conversations. Complete each statement with the item and the service. Use passive causatives.

- She needs to have her
- He needs to have the
- She's thinking about having a
- He needs to have his
- She has to have her
- He needs to have a this morning.
- He wants to have his new

CONVERSATION MODEL

A Read and listen to someone requesting express service.

- A: Could I have this jacket dry-cleaned by tomorrow?
B: Tomorrow? That might be difficult.
A: I'm sorry, but it's pretty urgent. My friend is getting married this weekend.
B: Well, I'll see what I can do. But it won't be ready until after 4:00.
A: I really appreciate it. Thanks!

B Listen again and repeat. Then practice the Conversation Model with a partner.



NOW YOU CAN Discuss how long a service will take

A CONVERSATION ACTIVATOR With a partner, change the Conversation Model. Use the ideas to request an express service and give a reason for why it's urgent. Then change roles.

- A: Could I by ?
B: ? That might be difficult.
A: I'm sorry, but it's pretty urgent.
B: Well, I'll see what I can do. But it won't be ready until
A: !

DON'T STOP!
• Say you need to have the service completed earlier.
• Ask how much it will cost.

- Ideas for express services**
- frame (a photo / a painting / a drawing / a diploma)
 - dry-clean (a suit / a dress / a sweater)
 - lengthen or shorten (a dress / a skirt / pants)
- Ideas for why it's urgent**
- Someone is coming to visit.
 - You're going on (a vacation / a business trip).
 - There's going to be (a party / a meeting).
 - Your own idea:

RECYCLE THIS LANGUAGE.

- I owe you one! Thanks a million. You're a lifesaver!
- I know this is last minute. I won't keep you any longer.

B CHANGE PARTNERS Request other express services.

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